

Technology Services Help Desk and Hotline Contacts

Tech Services staff is available to support students and employees during the school closure. A hotline has been organized by cluster to provide assistance. The hotline is open Monday – Friday, from 9 a.m. – 12 p.m. In addition, staff and students may submit a ticket to the UCPS Help Desk at any time.

Staff: <https://helpdesk.ucps.k12.nc.us>

Students: <https://studenthelpdesk.ucps.k12.nc.us>

Cluster	Support Number	Schools
Weddington	704-292-7950	Weddington ES/MS/HS, Antioch ES
CATA	704-292-7951	CATA, UCEC, Wolfe, WBEC, UC Virtual
Central Services	704-292-7952	
Cuthbertson	704-292-7953	Cuthbertson MS/HS, Kensington ES, New Town ES
Forest Hills	704-292-7954	Forest Hills HS, East Union MS, Marshville ES, Rock Rest ES, Union ES, Wingate ES
Marvin	704-292-7955	Marvin Ridge MS/HS, Marvin ES, Rea View ES, Sandy Ridge ES
Monroe	704-292-7956	Monroe MS/HS, Benton Heights ES, East ES, Rocky River ES, Walter Bickett ES
Parkwood	704-292-7957	Parkwood MS/HS, Prospect ES, Waxhaw ES, Western Union ES
Porter Ridge	704-292-7958	Porter Ridge ES/MS/HS, Hemby Bridge ES, Poplin ES, Sardis ES, Stallings ES
Sun Valley	704-292-7959	Sun Valley MS/HS, Indian Trail ES, Shiloh Valley ES/PS, Wesley Chapel ES
Piedmont	704-292-7960	Piedmont MS/HS, Fairview ES, New Salem ES, Unionville ES