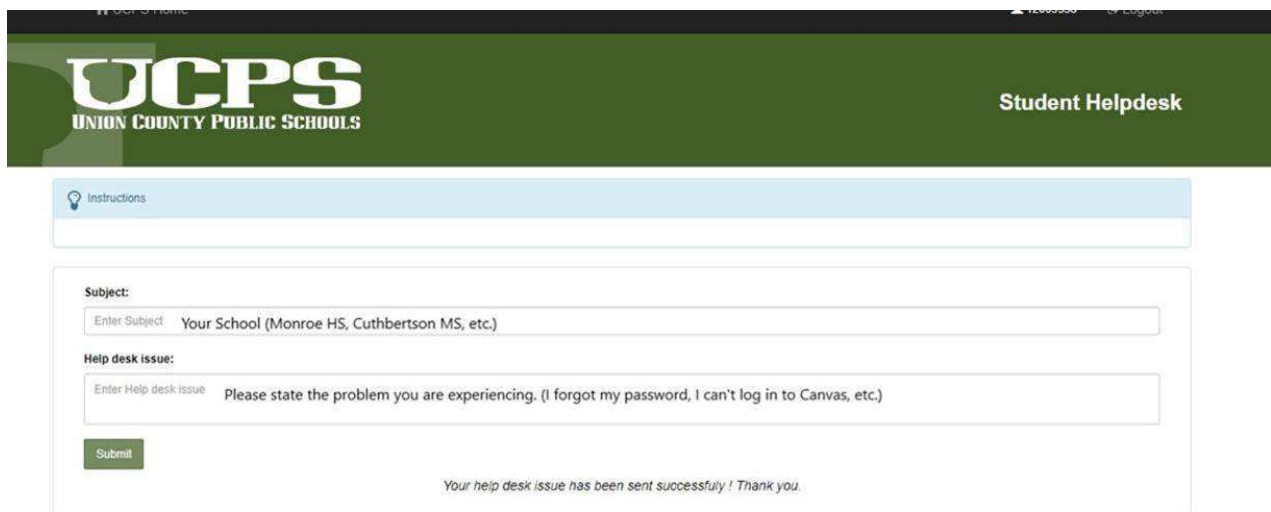


Student Helpdesk

<https://studenthelpdesk.ucps.k12.nc.us>

1. Login using your UCPS student number (just the number, do not add @student.ucps.k12.nc.us) and password.
2. In the page that loads, please enter your SCHOOL in the SUBJECT box.
3. Please describe the PROBLEM you are experiencing in the HELP DESK ISSUE box along with any additional CONTACT information.
4. Please only submit 1 ticket for your particular issue. Engineers WILL attend to your issue in turn.



The screenshot shows the UCPS Student Helpdesk interface. At the top, there is a dark green header with the UCPS logo (Union County Public Schools) on the left and "Student Helpdesk" on the right. Below the header is a light blue bar with a lightbulb icon and the word "Instructions". The main form area is white and contains two text input fields. The first field is labeled "Subject:" and has a placeholder text "Enter Subject Your School (Monroe HS, Cuthbertson MS, etc.)". The second field is labeled "Help desk issue:" and has a placeholder text "Enter Help desk issue Please state the problem you are experiencing. (I forgot my password, I can't log in to Canvas, etc.)". Below the second field is a green "Submit" button. At the bottom of the form, there is a message: "Your help desk issue has been sent successfully ! Thank you."