



Technology Services
721 Brewer Drive
Monroe, NC 28112
Phone 704.296.3143
Fax 704.296.3147

TO: UCPS Middle and High Principals
FROM: Jay Parker, Chief Technology Officer
DATE: October 11, 2019
SUBJECT: Student Chromebook Filtering Grades 6-12

Google has changed the ways applications are filtered and web-based learning tools are accessed. As a result, students will be prompted to authenticate to the UCPS Zscaler mobile filter before accessing the internet from home. This change was necessitated in order to correctly filter devices away from school buildings. Please see the sample below and notice that the “@student” is not in this authentication.

Step 1.

Enter your Student ID followed by '@ucps.k12.nc.us' and click 'Sign In'

Step 2.

Enter the same password you used to log into the Chromebook and click 'Sign In'

Your desktop support engineer is available to assist students as needed.
Thank You.