

Technology Services 721 Brewer Drive Monroe, NC 28112 Phone 704.296.3143 Fax 704.296.3147

# INTERNET USE AND PARENT RESOURCES

Dear Parent or Guardian,

Union County Public Schools is increasing the use of technology in classrooms each year. Access to digital content is becoming an essential component in today's learning environment. In an effort to support students and parents, UCPS provides resources to educate students about online safety and ethical use of the Internet. We are dedicated to keeping students safe online as well as preventing cyber bullying and misuse of technology. UCPS is fully compliant with the Children's Internet Protection Act and does not disclose student information to content providers without parental consent.

It is an important part of a student's education to learn skills needed to be responsible users of the Internet and Internet tools. The District will partner with parents to teach their students safe guidelines for Internet use. As part of that partnership, Union County Public Schools wants parents to know:

- All students are bound by the Union County Public Schools Acceptable Use Guidelines when using UCPS devices or the
  UCPS network. These guidelines are located on all school websites under the Technology tab. If you do not have access
  to the Internet, all information is available in print at your child's school.
- All UCPS Internet traffic is filtered for inappropriate content but always remember the best Internet filter for a child is a parent.
- Teachers who wish to have students access websites that require parental consent are responsible for notifying parents.
- Students will access the UCPS network through an individual account. There is no expectation that this account is a private one. Students should not share login credentials with other students.
- UCPS provides its computer system on an "as is, as available" basis and does not guarantee the availability of electronic information or files created on the system at any particular time.
- · Parents may request to have their student's Internet access terminated by notifying the school in writing.

Regards,

Union County Public Schools
Technology Services Department



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#### Secondary Chromebook Student/Parent/Guardian Agreement

Union County Public Schools is excited to continue the 1:1 Access Model with limited Accidental Damage coverage. It is the desire of Union County Public Schools to provide students with a great learning opportunity with access to digital resources. The rising cost of replacement parts, repair services, specialized tools and supply chain constraints have affected district budgets. As a result, an annual student technology fee of \$30.00 was implemented beginning with the 2023-2024 school year to ensure your student's device is maintained and ready for instruction.

#### **Chromebook Equipment for Students:**

- 1. Lenovo Chromebook including a protective case
- 2. Power Adapter (2 pieces consisting of cord and charger block)

#### \$30 Annual Technology Fee includes limited Accidental Damage Insurance Coverage for Chromebooks

- Fee may be waived if the student qualifies for Free Lunch (parent/guardian must provide letter from Child Nutrition to school.)
- Payment options: online (Electronic payment to be determined), cash or check made payable to school
- Accidental Damage to the Chromebook is at no cost to the student
- Non-accidental damages will result in cost of repairs and/or possible loss of computer privileges.
- Fee are due by August 31<sup>st</sup>.
- Fees are recorded in the PowerSchool Student Information System with outstanding fees shown on report card.
- Parents/Guardians are responsible for the cost of lost, stolen, or intentionally damaged devices

#### \*\*\*\*INSURANCE DOES NOT COVER ADAPTERS, BATTERIES, INTENTIONAL DAMAGE, OR LOST/STOLEN DEVICES \*\*\*\*

#### Student/Parent Responsibility:

- Students are to use the Chromebook for school use only
- Downloading personal items (i.e. pictures of your family, iTunes music, home videos, etc.) to UCPS computers is considered inappropriate. Downloading personal applications is also considered inappropriate.
- Students are to use the Chromebook to enhance learning and meet instructional expectations.
- View Student/Parent resources at: Technology Services Student Chromebook

#### **Learning Classroom**

- Students are obligated to bring their device to school each day
- Students are responsible for taking reasonable care of devices to ensure they are not damaged, lost, or stolen. Students must follow the UCPS Acceptable Use Guidelines.
- All technical services will be addressed by the UCPS Technology Services Department or approved partnerships

Student Name (Print):	_Homeroom Teacher:
School:	Date:
Student Signature:	
Parent/Guardian Signature:	

Check your school's website often for policies that may be subject to change without notice.



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# Acceptable Use Guidelines

## Overview

Though there are a number of reasons to provide a user network access, the most important reason by far is so that the end user can complete the task(s) they wish to accomplish. Network access carries certain responsibilities and obligations as to what constitutes acceptable use of the UCPS network. The Internet is a resource that contains instructional value, and when used properly, can offer the end user infinite educational resources. These guidelines explain how UCPS information technology resources are to be used and specify what actions are prohibited. While these Acceptable Use Guidelines (AUG) are thorough, no set of guidelines can cover every situation, and thus the user is asked to additionally use sensible judgment when using UCPS technology resources. Questions on what constitutes acceptable use should be directed to the Chief Technology Officer (CTO) and/or Executive Team associated with these guidelines.

# **Purpose**

The purpose of these guidelines is to detail the acceptable use of UCPS information technology resources for the protection of all parties involved.

# Scope

These guidelines apply to any and all use of UCPS IT resources including, but not limited to, computer systems, personal mobile devices, email, network, and the UCPS Internet connection; however these guidelines do not supersede any Union County Board of Education policies.

#### E-mail Use

Personal usage of UCPS email systems is permitted as long as A) such usage does not negatively impact the UCPS computer network, and B) such usage does not negatively impact (bully, harass, etc.) parties involved.

- The following is never permitted: spamming, harassment, communicating threats, solicitations, chain letters, or pyramid schemes. This list is not exhaustive, but is included to provide a frame of reference for types of activities that are prohibited.
- The user is prohibited from forging email header information or attempting to impersonate another person.
- Email is an insecure method of communication, and thus information that is considered confidential or proprietary to UCPS may not be sent via email, regardless of the recipient, without proper encryption.
- It is UCPS protocol not to open email attachments from unknown senders or when such attachments are unexpected.
- Email systems were not designed to transfer large files and as such emails should not contain attachments of excessive file size. Cloud storage environments such as Microsoft One Drive or Google should be utilized for sharing large data files.
- Language in emails should be appropriate and not contain profanity.

## Confidentiality

Confidential data must not be A) shared or disclosed in any manner (this includes a student's username and password), B) posted on the Internet or any publicly accessible systems, or C) transferred in any insecure manner. It is dangerous to disseminate personal information (full name, address, DOB etc.) in an online setting.

#### **Network Access**

The user should take reasonable efforts to avoid accessing network data, files, and information that are not applicable to them. Existence of access capabilities does not imply permission to use this access. Additionally, UCPS is not responsible for data loss on UCPS devices. Access to UCPS or district cloud resources will be restricted upon graduation.

## Unacceptable Use

The following actions shall constitute unacceptable use of the UCPS network. This list is not exhaustive, but is included to provide a frame of reference for types of activities that are deemed unacceptable. The user may not use the UCPS network and/or systems to:

- Engage in activity that is illegal under local, state, federal, international, or other applicable laws.
- Engage in any activities that may cause embarrassment, loss of reputation, or other harm to UCPS.
- Disseminate defamatory, discriminatory, vilifying, sexist, racist, abusive, rude, annoying, insulting, threatening, obscene or otherwise inappropriate messages or media.
- Engage in activities that cause an invasion of privacy.
- Engage in activities that cause disruption to the learning environment.



- Make fraudulent offers for products or services.
- Perform any of the following: port scanning, security scanning, network sniffing, keystroke logging, or other IT information gathering techniques when not part of the employee's job function.
- Install or distribute unlicensed or "pirated" software.
- Engage in activity that could harm the network and/or computer devices (virus).
- Stream music or play executable computer games.

## **Web Browsing**

The Internet is a network of interconnected computers of which the district has very little control. The user should recognize this when using the Internet, and understand that it is a public domain and he or she can come into contact with information, even inadvertently, that he or she may find offensive, sexually explicit, or inappropriate. Although a filter is in place, it is impossible to block every site that may be deemed offensive. The user must use the Internet at his or her own risk. UCPS is specifically not responsible for any information that the user views, reads, or downloads from the Internet. Additionally, UCPS is not responsible for the accuracy and/or quality of information obtained from the Internet. UCPS recognizes that the Internet can be a tool that is useful for both personal and professional purposes.

### Copyright Infringement

UCPS computer systems and networks must not be used to download, upload, or otherwise handle illegal and/or unauthorized copyrighted content. Any of the following activities constitute violations of the acceptable use guidelines, if done without permission of the copyright owner: A) copying and sharing images, music, movies, or other copyrighted material using P2P file sharing or unlicensed CDs and DVDs, B) posting or plagiarizing copyrighted material, and C) downloading copyrighted files which the user has not already legally procured. This list is not exhaustive; copyright law applies to a wide variety of works and applies to much more than is listed above.

### Peer-to-Peer File Sharing

Peer-to-Peer (P2P) networking is not allowed on the UCPS network under any circumstance.

### Streaming Media

Streaming media can use a great deal of network resources and may be limited or restricted.

## **Expectation of Privacy**

Users should expect no privacy when using the UCPS network. Such use may include but is not limited to, transmission and storage of files, data, and messages. UCPS reserves the right to monitor any and all use of the computer network. To ensure compliance with district policies this may include the interception and review of any emails, or other messages sent or received, inspection of data stored on personal file directories, hard disks, and removable media.



### Bandwidth Usage

Excessive use of UCPS bandwidth or other computer resources is not permitted.

## Circumvention of Security

Using UCPS-owned computer systems to circumvent any security systems, authentication systems, user-based systems, or escalating privileges is expressly prohibited. Knowingly taking any actions to bypass or circumvent security is expressly prohibited. If an individual is aware of someone circumventing security and/or demonstrating this to others, the individual should immediately alert Technology Services.

#### Software Installation

Numerous security threats can masquerade as innocuous software - malware, spyware, and trojans can all be installed inadvertently through games or other programs. Alternatively, software can cause conflicts or have a negative impact on system performance. Therefore, UCPS approved software will be installed on applicable computers determined by the System Administrator.

## **Illegal Activities**

No UCPS-owned computer systems may be knowingly used for activities that are considered illegal under local, state, federal, international, or other applicable laws. Such actions may include, but are not limited to, the following:

- Unauthorized Port Scanning.
- Unauthorized Network Hacking.
- Unauthorized Packet Sniffing.
- Unauthorized Packet Spoofing.
- Unauthorized Denial of Service.
- Unauthorized Wireless Hacking.
- Any act that may be considered an attempt to gain unauthorized access to or escalate privileges on a computer or other electronic system.
- Acts of Terrorism.
- Identity Theft.
- Spying.
- Downloading, storing, or distributing violent, perverse, obscene, lewd, or offensive material.
- Downloading, storing, or distributing copyrighted material.

UCPS will take all necessary steps to report and prosecute any violations of these guidelines.



### **Applicability of Other Policies**

This document is part of a cohesive set of security policies. Other policies may apply to the topics covered in this document and as such the applicable policies should be reviewed as needed.

#### **Audits**

UCPS must conduct periodic reviews to ensure guideline compliance. A sampling of users must be taken and audited against these guidelines on a yearly basis.

## **Enforcement**

The CTO and/or Executive Team will enforce these guidelines. Violations may result in disciplinary action, which may include suspension, restriction of access, or other punishments deemed appropriate by UCPS district personnel. Where illegal activities or theft of district property (physical or intellectual) are suspected, UCPS may report such activities to the applicable authorities.

# **Revision History**

Revision 1.0, 8/21/2012

Revision 2.0, 10/03/2013

Revision 2.1, 11/04/2013

Revision 2.2, 11/05/2013

Revision 3.0, 7/17/2018

Revision 4.0, 6/9/2021

