

**Technology Services Department**

721 Brewer Drive  
Monroe, NC 28112  
(704) 296-3143

# TECH SERVICE HELPDESK AND HOTLINE VOICEMAIL

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Created By: Technology Services

UCPS Technology Services wishes to thank you in advance for your patience during this unprecedented time. Please be assured our engineers are doing everything they can to promptly address the various challenges our students are facing. Submitting a helpdesk ticket is the fastest way to receive assistance. All Helpdesk tickets will be addressed in turn. Please refrain from submitting multiple tickets for the same issue. Thank you.

Staff: <https://helpdesk.ucps.k12.nc.us>

Students: <https://studenthelpdesk.ucps.k12.nc.us>

<u>Cluster</u>	<u>Number</u>	<u>School</u>
Weddington	704-292-7950	Weddington ES/MS/HS, Antioch ES
CATA	704-292-7951	CATA, UCEC, Wolfe, WBEC, UC Virtual
Central Services	704-292-7952	
Cuthbertson	704-292-7953	Cuthbertson MS/HS, Kensington ES, New Town ES
Forest Hills	704-292-7954	Forest Hills HS, East Union MS, Marshville ES, Rock Rest ES, Union ES, Wingate ES
Marvin	704-292-7955	Marvin Ridge MS/HS, Marvin ES, Rea View ES, Sandy Ridge ES
Monroe	704-292-7956	Monroe MS/HS, Benton Heights ES, East ES, Rocky River ES, Walter Bickett ES
Parkwood	704-292-7957	Parkwood MS/HS, South Providence, Prospect ES, Waxhaw ES, Western Union ES
Porter Ridge	704-292-7958	Porter Ridge ES/MS/HS, Hemby Bridge ES, Poplin ES, Sardis ES, Stallings ES
Sun Valley	704-292-7959	Sun Valley MS/HS, Indian Trail ES, Shiloh Valley ES/PS, Wesley Chapel ES
Piedmont	704-292-7960	Piedmont MS/HS, Fairview ES, New Salem ES, Unionville ES